DOOR MOUNTED SUBWOOFER—STATIC, CRACKLE, POP OR DISTORTED SOUND—BUILT BEFORE 7/7/2008

TSB 08-20-2

FORD:

2008-2009 Mustang

ISSUE

Some 2008-2009 Mustang vehicles equipped with front door sub-woofers and built before 7/7/2008 may exhibit static, crackle, pop or distorted sound from the front door sub-woofer.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

The vehicle is equipped with two (2) subwoofer amplifiers which are located next to each other under the driver's side kick panel.

Swap the upper and lower connectors, from one amplifier to the other, and confirm that the crackle follows the amplifier to isolate the bad part. (Figure 1)

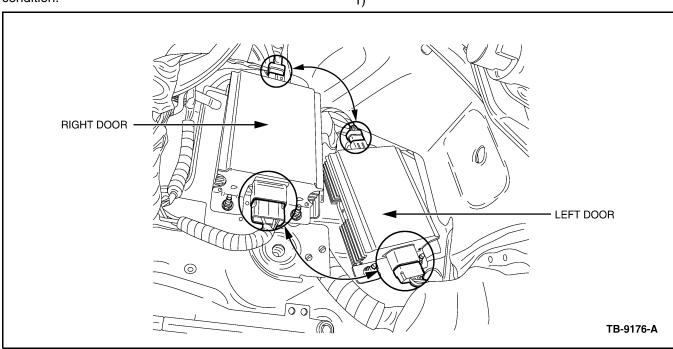


Figure 1 - Article 08-20-2

Replace the suspect amplifier per Workshop Manual, Section 415-00. If static cannot be isolated then continue with normal diagnostics per Workshop Manual, Section 415-00.

| PART NUMBER | PART NAME |
|----------------|-----------|
| 4R3Z-18B849-AB | Amplifier |

WARRANTY STATUS: Eligible Under Provisions Of

New Vehicle Limited Warranty Coverage IMPORTANT: Warranty coverage limits/policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

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OPERATION DESCRIPTION TIME

082002A 2008-2009 Mustang: 0.5 Hr. Replace One Or Both

Amplifier(s) Includes Time To Remove And Install Amplifiers to Swap Connector. (Do Not Use With 18849A, 18849B)

DEALER CODING

CONDITION

BASIC PART NO. CODE 18B849 42