

**GLOBAL POSITION SATELLITE MODULE—TRAFFIC DIRECTIONS AND NAVIGATION—UNABLE TO LOCATE VEHICLE—BUILT ON OR BEFORE 1/15/2013**

**TSB 13-3-11**

**FORD:**

2013 C-MAX, Fiesta, Focus, Fusion, Mustang, Taurus, E-Series, Edge, Escape, Expedition, Explorer, Flex

**LINCOLN:**

2013 MKS, MKZ, MKT, MKX, Navigator

**ISSUE**

Some 2013 vehicles equipped with SYNC and/or MyFord Touch, MyLincoln Touch built on or before 1/15/2013 may exhibit a voice prompt indicating SYNC Services Traffic, Directions or Information (TDI) is unable to locate the vehicle or a Global Position System Module (GPSM) concern. MyFord Touch equipped vehicles with navigation may exhibit a screen message indicating Navigation Stopped Functioning - Contact your dealer, GPSM has a red strike through X, Navigation Unavailable is displayed in the upper right hand corner of the display screen, the last known vehicle location may be displayed instead of current location, or the vehicle location may be displayed as off road from the current vehicle position.

**WARRANTY STATUS:** Eligible Under Provisions Of New Vehicle Limited Warranty Coverage  
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.  
Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**ACTION**

Reprogram the GPSM to the latest calibration using IDS release 83.03 and higher. Calibration files may also be obtained at [www.motorcraft.com](http://www.motorcraft.com).

<b>OPERATION</b>	<b>DESCRIPTION</b>	<b>TIME</b>
130311A	Reprogram The GPSM (Do Not Use With Any Other Labor Operations)	0.2 Hr.

  

<b>DEALER CODING</b>	<b>CONDITION CODE</b>
BASIC PART NO. 10E893	04

**NOTE:** The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.